



Mark Jacobson
NetGain Technologies
2031 Georgetown Road
Lexington, KY 40501

Dear Mark,

Jason International has been a NetGain Technologies client for the past three years and we are pleased with your services. In fact, we recently renewed our Technology OneSource agreement.

Our network is critical to our business. We depend on maximum network availability and efficiency. Since we are a manufacturing company and use bar code extensively to push our product through the various processes, if our network is down we aren't able to manufacture product efficiently, and subsequently stand to lose money. NetGain helps us to effectively deliver the technology which our company depends on.

Another issue was the budget required to maintain our network. We have had the opportunity with NetGain Technologies to work with a "fixed price" for support, and avoid unexpected IT expenses. Netgain also provides competitive pricing for the hardware which we utilize.

The bottom line is we are able to get a great value with Technology OneSource. We are confident that your team will continue to provide us a stable network, and good value on network hardware.

A handwritten signature in black ink, appearing to read "Chris Edelmann".

Chris Edelmann- Director of IT
Jason International